

Changing Futures

Stoke-on-Trent

Multi-Agency Advocacy Resulting in NHS Savings

Background

Steven* has spent most of his adult life in prison mainly due to theft and burglary's. He was released from prison in December 2009 and was finding life difficult to adjust outside prison. Upon release and assessed by medical staff he had to use a wheelchair to get about.

He has had no clear address for some time since coming out of Prison a few years ago.

Steven* feels that services and people have let him down, however services have tried to support him but with some of the presenting behaviour he displays he often is asked to leave establishments that he is offered.

Steven* does present to A&E frequently with having seizures this is often when he is under the influence of substances, namely alcohol. Steven* has been known to misuse Monkey Dust in the past this makes his mental health dip and he often expresses that he will kill himself.

Because of his behavior, Steven* has been barred from all known providers and is no longer owed duty from the local authority.

Customer Goals

Since being involved with Steven* all as he has ever wanted was his own place stating that this has always been promised to him in the past but nobody delivered.

He still hopes to be housed in a suitable environment where he can come and go and get involved with activities such as going to the Stoke matches.

Being able to manage his own life instead of having other manage it for him, although he does accept that he needs help with his daily needs such as medication and prompting to cook and bathe.

Barriers Identified

- Mainly Steven's* own behavior whilst under the influence of alcohol and MD. This has however reduced.
- Barred from all Supported accommodators due to being too high a risk
- Barred from all TA accommodation.

Outputs

- Advocacy with the local authority.
- Placing Steven* in suitable accommodation in the interim using his personal budget.
- Multi agency working toward outcomes

Outcomes

- Adult Social Care funding the stay at temp accommodation.
- Steven* having funded wraparound support visits
- More independence

Impact

- Being persistent with all agencies putting the needs of Steven* first.
- Steven* no longer attends A and E as frequently as he did or being admitted which saves the NHS at least £915 per night just for the bed

*Name changed